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Abstract

Nowadays, with the continuous rise of Internet-based multimedia services, such as video sharing websites, web radios and IP-based telephony, multimedia communications are gaining more and more popularity.

From the service provider's perspective, there is an increasing need in providing high-quality content; at the same time, from the network provider's view, the requirement is to design networks that can effectively support these services with adequate quality-of-service (QoS). In both cases, engineers and researchers need suitable planning tools exploitable for providing appropriate designs.

For all these reasons, we have focused our work on the design and implementation of a novel open-source tool, named *QoE Monitor*, which consists of a new module for the NS-3 simulator that can be used to perform quality-of-experience (QoE) assessments in any simulated network. The goal of this tool is to predict the video and/or audio quality perceived by an end user through objective metrics. Moreover, its open-source nature foster its validation and promote knowledge sharing within the research community, while its modular-

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ity eases the implementation of additional software components to expand its capabilities (e.g., to account for new codecs and/or new QoE metrics).

In this paper, a detailed description of this tool is done and some numerical results about video streaming performance evaluations are presented, which show its effectiveness for the QoE analysis.

Keywords: QoE evaluation, NS-3, PSNR, SSIM

1. Introduction

Since there is a continuous growth of multimedia distribution over the Internet, it is increasingly necessary to guarantee the transmission of high quality video and audio content. For instance, regarding video streaming, the quality perceived by a viewer is subjective and depends not only on image proper features, like brightness, color, distortions, information contents, but also on other factors that involve the human vision perception. The latter one, in turn, is strictly related to image processing operations, like coding, compression/decompression, filtering, transcoding, and/or the adopted display features, like resolution, screen type, frequency, shared memory.

As video processing, and then transmission, may introduce some amounts of distortions or artifacts in both the received video and audio contents, the objective assessment of the quality perceived by a user, connected to a given network, is of paramount importance. Based on this reason, our research is focused on the implementation of a complete framework that allows researchers and engineers to assess video and audio quality perceived by the end users, using numerical simulation tools. In more details, our goal has been to quantify the impact of a communication network, with a particular configuration, and of the employed codec on the quality of the received video and/or audio file.

2. QoE Monitor: Architecture and Design

As already previously stated, our purpose is the evaluation of the video quality experienced by a viewer, by adopting objective metrics based on the de-

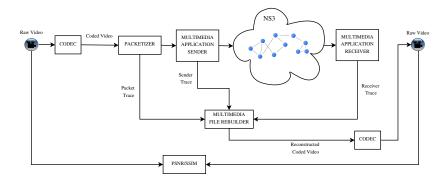


Figure 1: The proposed evaluation framework.

tection of the differences (or variations) between the original (reference) video and the received and/or coded one. Consequently, our work consisted in designing and implementing a complete framework, whose principle of operation is reported in Figure 1, consisting of a new NS-3 module, written in C++, that reproduces the main components and the functions of the existing EvalVid tool.

By referring to Figure 1, here we provide a brief sketch of the working principle behind *QoE Monitor*. Since our final goal is to predict how the video frames, transmitted through a simulated network, are perceived by a viewer, a reference raw (i.e., uncompressed) video is coded using a particular codec (with the adoption of Ffmpeg).

Then, the coded video file is packetized by the *Packetizer* component that, in addition to the packets, produces a packet trace containing some information like the packet ID, its size and its timestamps. The produced packets are transmitted through a network, simulated with NS-3, by the *MultimediaApplicationSender* component. Its task is to create the Real-time Transmission Protocol (RTP) [1] packets, to transmit them within an UDP datagram flow and to produce a sender trace, which contains the packet ID and its timestamp.

At the receiver side, the packets are received by the *MultimediaApplication-Receiver* component, that extracts the header information of each packet and reproduces the receiver trace, containing packet ID and timestamp.

Packet trace, sender trace and receiver trace are used by the MultimediaFil-

eRebuilder component to reconstruct the video, reporting a possibly corrupted video file. The quality of the reconstructed video depends on how many packets have been received and, therefore, on network parameters like packet delay, jitter and error rate, that affect the QoS.

At this point, the reconstructed video is decoded, in order to obtain another raw video file to be displayed and played out at the receiver side. Now, the received video can be compared to the reference one employing PSNR and SSIM metrics (that will be described next), in order to provide a prediction of the perceived video quality and thus to determine the effects of the video transmission over the simulated network.

Finally, our tool allows to perform a lot of kinds of comparison, e.g., the transmission effects only, the adopted codec effects only, or both, as presented in Figure 1 and carried out in our numerical results, that will be presented afterwards in Section 4.

2.1. NS-3 QoE Monitor Classes Design

In this subsection, an overview of the main classes composing the proposed NS-3 *QoE Monitor* is presented, with the help of an Unified Modeling Language (UML) class diagram reporting the classes developed so far and the associations and relationships among them (Figure 2).

One of the most important classes is *SimulationDataset*, which includes all the state variables required to perform the QoE evaluation process. At a glance, it stores all the multimedia file names required for the evaluation, together with all the traces generated by the events related to the actual transmission, as described before.

Since the proposed QoE Monitor module works with multimedia content, there are several classes designed to manipulate video and audio files. More specifically, the pure virtual Container class and all the classes derived from it (e.g., Mpeg4Container and WavContainer) are responsible for working with the specific chosen file container (e.g., Mpeg4, Wave).

The actual multimedia content transmission over a generic simulated net-

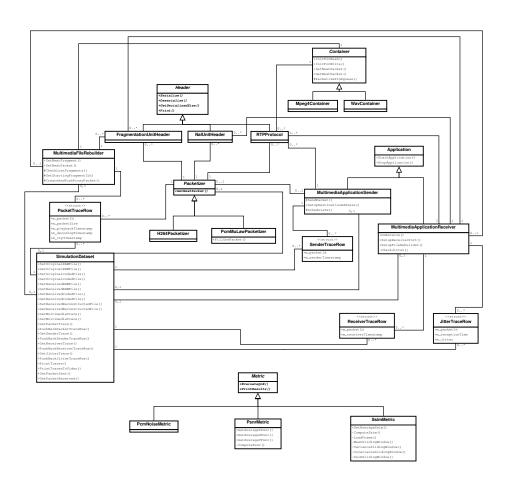


Figure 2: QoE Monitor simplified class diagram.

work is performed by the *MultimediaApplicationSender* class, which has been derived from the *Application* class provided by the NS-3 framework. In order to have a generic sender, exploitable with any possible codec, we have created a pure virtual class named *Packetizer*, which hides the actual packetization process to the application.

Since our goal has been to support RTP-based multimedia communications, in the proposed NS-3 module we have implemented the most basic RTP features through the *RTPProtocol* class. With this class we have simply provided a packet header that conveys packet ID and timestamp information to the receiver¹, as discussed before.

Since one among the first codecs we have considered in our design is H.264, we have implemented the *Network Abstraction Layer* (NAL) packet header, too, with the *NALUnitHeader* class, according to [2]. Moreover, because NALs could be larger than the network's MTU, we have created an additional class, which is exploitable to report to the receiver that the current packet is actually a single *fragment* of a longer packet, according to [2]: *FragmentationUnitHeader*.

The most useful information about each packet produced by a packetizer is stored in a proper packet trace provided by the SimulationDataset class. In more details, for each filled packet a PacketTraceRow structure is created and filled with the packet ID, its size, its playback timestamp, its decoding timestamp and its RTP timestamp; finally, the filled row is pushed to the packet trace structure.

Once the application has obtained a complete RTP packet from the packetizer, it transmits it through the network. The information related to each sent packet (i.e., packet ID and sending time) composes a SenderTraceRow structure, that is pushed to the sender trace structure located within SimulationDataset.

The receiver is implemented by the *MultimediaApplicationReceiver* class. Upon each packet reception, it performs a jitter estimation and check the current packet, according to RFC 3550 [1], to assess whether it is arrived on time

¹Further capabilities (e.g., RTCP and the like) have not been implemented yet.

or not. For each successfully received packet, jitter information is saved in a JitterTraceRow structure containing the corresponding packet ID, the reception time and the current estimated jitter value. Then, the JitterTraceRow structure is pushed in the proper jitter trace stored within SimulationDataset.

Finally, the receiver passes each correctly received packet to a *MultimediaFileRebuilder*, which rebuilds the transmitted file. Please note that the rebuilt file could be possibly corrupted, if compared to the transmitted one, because of possible packet losses due to the transmission and the coding process. Since our QoE evaluation process makes use of both the received and the transmitted file (e.g., to compute the difference between the transmitted and the received frame of a given video file), it has been necessary to align the received file to the transmitted one, because the received data can be significantly less than that composing the file at the sender side (e.g., in case of high packet loss rate). To accomplish this, for each lost packet we have chosen to embed the corresponding amount of dummy data to the output file.

2.2. Currently Available Metrics

Regarding the video quality evaluation metrics, we have considered PSNR [3] and SSIM [4], that are the most widespread QoE video objective metrics found in the scientific literature. These metrics are both full reference as they require the complete availability of the two video files to be compared.

The class *PsnrMetric*, as the name suggests, has the purpose to compute the PSNR value between a reference video and a received, and then reconstructed, one. Its values can vary from 0 to infinite (in this paper we have considered 99 as the maximum value): bigger values correspond to better quality.

Given each frame of both video files, this component compares them by simply computing the signal-to-noise ratio in order to extract the differences between the two images [3]. This implies that PSNR index analyzes all the image regions in the same way, without taking into account that each one has different visual importance. We can conclude that PSNR simply detects the errors between two images (equally analyzing the overall pixels), without ap-

proximating all the real human perception features: to a low PSNR value may subjectively correspond a high quality image.

The class *SsimMetric* has been implemented to compute the SSIM metric [4] to overcome to the PSNR drawbacks described before.

SSIM quality measure [4] takes into consideration the Human Visual System (HVS) characteristics to extract the structural information of an image (because spatially close pixels are tightly correlated and have strong inter-dependencies) and, in particular, to be sensitive to its variation, reproducing this feature in order to better predict the video quality as perceived by the human eyes. It gives values from 0 to 1: bigger values represent better quality, with values from 0.9 upwards representing a difference almost impossible for the human eye to detect.

The QoE evaluation through the SSIM index is characterized by a greater computational complexity than PSNR, because it is necessary the employment of a sliding window of $N \times N$ size (typically N=8), which is shifted pixel by pixel from top-left corner to the bottom-right one of each single frame. Therefore, taken each frame of both video files, for each $N \times N$ block, we compute the mean value and the variance, and then the covariance between the two current blocks (see [4] for a more accurate discussion about the mathematical details of SSIM); then, the structural similarity index is computed.

In the end, with SSIM index we are able to quantify the loss of image structural information, that can provide a good approximation of the perceived image distortion.

3. Reference Scenarios and Numerical Results

In this Section, two reference network scenarios are described to provide a detailed overview of how our proposed tool works. Furthermore, numerical results showing the capabilities of the current release, are provided and discussed, too. Finally, for each scenario, the simulation setup consists of NS-3.13, Ffmpeg 0.8.2 and libx264 [5] 0.120.2164.



Figure 3: Network configuration related to Scenario 1.

3.1. Scenario 1: Video Streaming Over a Lossy Link

The first scenario (which is available together with the source code as qoe-monitor-example-1.cc) is composed by a simple network of two nodes connected by means of a point-to-point link at 2Mbit/s, with a delay of 2ms, as depicted in Figure 3.

The goal of this setup is to show, firstly in a simple topology, the objective QoE evaluation, in terms of PSNR and SSIM metrics, of an H.264-encoded video stream through a lossy link. In our setup, we have chosen the "highway" CIF reference video [6], encoded with H.264.

The packet-error-rate (PER) of the link can be varied at wish, depending on the chosen video file and on the simulation duration. More specifically, because the video file we have chosen is made up of 2000 frames and the total number of IP packets composing the data flow is approximately equal to 11400, the PER value should not be less than 10^{-3} , in order to provide meaningful statistical results. For this reason, in our evaluations we considered two PER values, namely $PER_1 = 10^{-3}$ and $PER_2 = 10^{-2}$.

The main simulation outcomes are presented in Figure 4, case (a) for PER_1 and case (b) for PER_2 , respectively. As can be seen, the PSNR and SSIM profiles are different for the two cases, which clearly shows that the first one has experienced far better QoE with respect to the second.

In more detail, considering again Figure 4 and taking as an example the 1000-th frame, it is possible to perceptually notice that, for the case where the error rate is lower (i.e., PER_1), the frame quality is high (almost the same of the transmitted one, with no noticeable artifact introduced), whereas, for the case where the error rate is higher (i.e., PER_2), the image degradation evidently

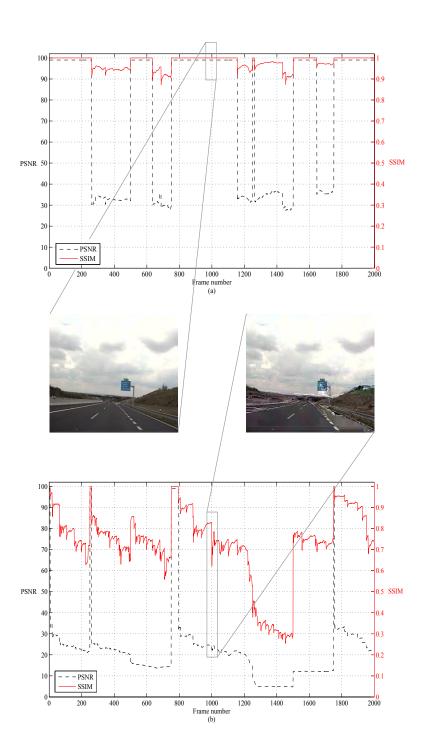


Figure 4: PSNR and SSIM - Scenario 1 for PER = 0.001 and PER = 0.01.

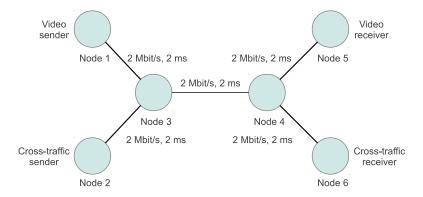


Figure 5: Network configuration related to Scenario 2.

grows, even if distortions remain acceptable yet.

Finally, please note that even if the PSNR graph is different from the SSIM one, both trends are quite similar, which clearly shows the positive correlation of the two considered metrics.

3.2. Scenario 2: Video Streaming in Presence of Cross Traffic

The second scenario (available as qoe-monitor-example-2.cc) is composed by a more complex network, with respect to the previous one. In particular, a butterfly topology consisting of 5 nodes has been implemented, as reported in Figure 5. Each link is a point-to-point link at 2 Mbit/s, with 2 ms delay.

The goal of this scenario is to show how the proposed tool can be used to keep track of the QoE variation of a given video transmission, in case of heavy cross traffic.

Node 0 and Node 4 are the video sender and the video receiver, respectively, while Node 1 and Node 5 can be used to inject cross-traffic in the network. Again, we have considered the "highway" CIF reference video we adopted in the previous scenario, also for this case, which translates into a data flow of about 1.5 Mbit/s (measured at IP layer).

Here we consider only UDP-based cross traffic for a matter of brevity, but TCP-based flows are possible, too.

The main simulation results are presented in Figure 6, where it is possible

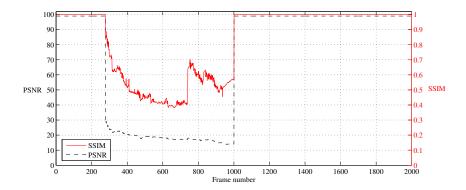


Figure 6: PSNR and SSIM - Scenario 2 with UDP cross-traffic.

to see the effect of the UDP cross traffic source on the QoE perceived by the user. As can be seen, the presence of huge cross traffic abruptly increases the packet loss rate, which is correlated to a sudden QoE drop.

3.3. Discussion and comments

As presented in the previous two subsections, QoE Monitor is a flexible tool, exploitable to perform diverse QoE evaluation over different networks. The numerical results, obtained by simulating the simple considered scenarios, have proved the validity of our proposed module to correctly predict the quality perceived by a human viewer, making it an useful tool to help the design of efficient video communication networks.

4. Conclusions

Given the paramount importance that multimedia communications have in both the current and the future Internet, performance evaluation tools, that could be exploited by researcher and engineers to evaluate new networks design, in order to check if they can support high quality multimedia transmissions, and quickly perform objective QoE evaluations, are of great interest. In this paper, a novel QoE assessment tool for the NS-3 framework, named *QoE Monitor*, has been presented and described in great details.

A couple of practical reference scenarios have been presented to show how the current version works. Up to now, our tool provides the user with a working set of functions to assess the QoE performance of H.264-encoded transmissions over arbitrarily networks.

The obtained numerical outcomes, presented in Section 4, have demonstrated the validity of QoE Monitor, to provide the QoE evaluation of a video file coded and transmitted in two different contexts, that is comparable to the real perception of human eyes.

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